

The National Domestic Violence
HOTLINE

1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

2015 Maryland State Report

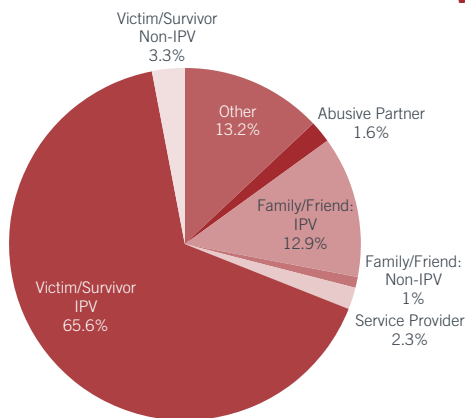
Based on Hotline contacts documented January–December 2015

In 2015, the National Domestic Violence Hotline documented **3,282 contacts** from Maryland. The state ranks 17 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

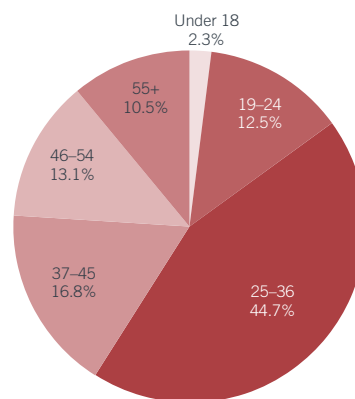
☎	Phone	3,011
💬	Chat	270
☎	TTY	1
	Total	3,282

*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

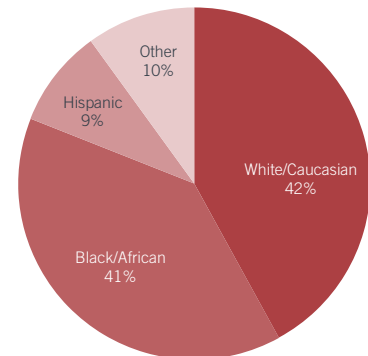
Who is calling The Hotline?



Caller Type



Victim Age



Caller Ethnicity

Caller Type Definitions:

- Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
- Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV or abusive partner
- Victim/Survivor: Non-IPV– a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.
- Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse
- Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services
- Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
- Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals

Top 10 Cities in Contact Volume

1. Baltimore	29%
2. Silver Spring	6%
3. Waldorf	5%
4. Rockville	3%
5. Frederick	3%
6. Laurel	3%
7. Bowie	2%
8. Annapolis	2%
9. Hyattsville	2%
10. Gaithersburg	2%
Total:	56%

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.

What are victims experiencing?

95%

Emotional/Verbal Abuse

degradation, threats, insults, humiliation, isolation, etc.

66%

Physical Abuse

hitting, biting, choking, etc.

15%

Economic/Financial Abuse

control finances, ruin credit, etc.

7%

Sexual Abuse

rape, exploitation, coercion, etc.

3%

Digital Abuse

steal passwords, constant texts, etc.



Referrals to Service Providers

3,232

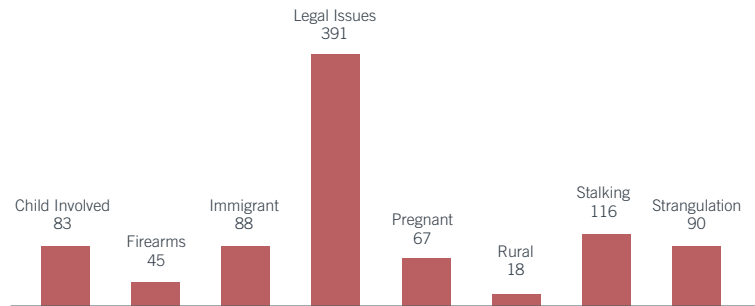
Offers to Direct Connect

1,165

Referrals to Other Resources

613

Most Commonly Disclosed Special Factors in Victims' Experiences



Those disclosing legal issues:

Protective Orders	417	36%
Other	504	44%
Custody/Visitation	230	20%
Divorce	207	18%
Citizenship/Documentation	58	5%
Interstate Custody	29	3%

Commonly Requested Hotline Services:

Domestic Violence Shelter	455	21%
Legal Advocacy	439	20%
Individual Professional Counseling	474	22%
DV Support Groups	373	17%
DV Nonresidential Services	319	15%
Legal Representation	234	11%

Most-Referred Resources

- Womenslaw.org
- 211 - United Way
- Maryland Network Against Domestic Violence
- Custody Prep for Moms
- Childhelp National Child Abuse Hotline



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