



## **Immediate Opening**

### **(Peer) Case Manager**

**Applications Accepted on a Rolling Basis  
Closing Date for Applications: April 29, 2016**

*Strong City Baltimore is a non-profit organization located in Baltimore City whose mission is to build and strengthen neighborhoods and people.*

*Through the operation of Baltimore's only drop-in center for homeless youth, the Youth Empowered Society (YES) provides urgently-needed direct services to youth experiencing homelessness through trauma-informed peer and ally support; develops the leadership and employment readiness of youth who have experienced homelessness; and partners with youth to advocate for systems change. Please see our website: [www.yesdropincenter.org](http://www.yesdropincenter.org) for more information.*

#### **Overview of Position:**

The Youth Empowered Society (YES), fiscally sponsored by Strong City Baltimore, is seeking a (Peer\*) Case Manager to provide empathic support and resource navigation to the youth experiencing homelessness who frequent the YES Drop-In Center. This is a full-time, 40-hour per week, exempt position (with some evenings required). **\*Individuals who have experienced poverty and/or homelessness are strongly encouraged to apply.**

#### **Peer Case Manager Responsibilities:**

##### **Case Management**

- Carry a caseload of (20-30) youth. This will require:
  - Building authentic, caring relationships with youth and great relationships with other providers
  - Completing intakes with new youth and orienting them to YES
  - Checking in with youth each time they come into the center about progress on their goals
  - Completing follow up tasks to help youth access housing, benefits, health care, education, employment, and identification
  - Following up with youth by phone/email/Facebook
- Develop an area of expertise with which to support the youth, such as educational access or workforce development

##### **Drop-In**

- Support YES's drop-in hours by supervising youth, managing behaviors, passing out food and supplies, and providing case management

##### **Other**

- Participate in data entry
- Lead activity/support groups for youth
- Participate in relevant community initiatives
- Other duties as assigned

##### **Qualifications:**

- A high school degree and an associate's degree or equivalent work experience
- Desire to support homeless youth and young adults in a fast-paced environment
- Experience working with youth and/or people experiencing homelessness
- Warm, professional manner and strong oral and written communication skills

It is the policy of this organization to provide equal opportunity to employment without regard to race, color, religion, national origin, gender, gender identity or expression, sexual preference/orientation, age, or disability.

**To Apply:** Please submit a resume and cover letter to [lara@yesdropincenter.org](mailto:lara@yesdropincenter.org), with "(Peer) Case Manager" in the subject line. No phone calls, please. Closing date is April 29, 2016. Only qualified candidates will be contacted for interviews.